

*BIC Meeting of  
June 20, 2012*

*Agenda Item #8f*

## Other Technology Projects June 20, 2012

### 1. Web enhancements /features

3R requests over the web: 3R requests can now be made over the web. 37% of the total requests have been received through the web since the launch date.

Records request on the web: Module to receive records requests over the web is being scoped and developed

### 2. Refresh Infrastructure – Project to replace server room equipment to meet normal replacement schedule has begun.

STATUS – A memorandum of understanding between DBI, Planning and Human Service Agency was executed. The Department of Technology has reviewed and approved the infrastructure equipment and procurement is in progress. The Information Technology Equipment Room mechanical and electrical work scope was completed and the letter of agreement was signed with SFPUC. The mechanical work will begin within the next few weeks.

### 3. Cash Management System: DBI and Treasurer and Tax Collector's Office are working with a vendor on implementing a new Cash Management System. This system will incorporate the security recommendations from the Controller's audit to order to increase compliance.

STATUS – Software and hardware details are continuing to be scoped and the product launch date is delayed until late summer. It is our expectation that the product will integrate with the new Permit Tracking System.