

**DIRECTORY OF RESOURCES/SERVICES
FOR
RESIDENTIAL HOTEL (SRO)
OCCUPANTS & OPERATORS**



**THE CITY & COUNTY OF SAN FRANCISCO
PREPARED BY SRO TASK FORCE
SEPTEMBER 29, 2017**



San Francisco SRO Task Force

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The *Directory of Resources/Services for Residential Hotel (SRO) Occupant and Operators* was compiled by Nicole Rossini at the direction of the SRO Task Force membership.

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INSTRUCTIONS ON DIRECTORY USE

This directory was compiled by the SRO Task Force to serve as a general resource for operators and tenants of SRO Hotels within the City and County of San Francisco. The Task Force will update this information periodically. However, given the volume of data, resources, and agencies included, the user should be aware that this information can change without notice. The Directory is also available on the SRO Task Force website at <http://sfdbi.org/single-room-occupancy-sro-task-force>

CITY AND COUNTY OF SAN FRANCISCO CALL-IN SERVICES

3-1-1

www.SF311.org

The City and County of San Francisco established 3-1-1 to provide an easy-to-remember telephone number that connects residents, businesses, and visitors to Customer Service Representatives ready to help with general government information and services.

2-1-1

www.211california.org

2-1-1 California is the statewide network of local 2-1-1 information and referral providers, and is a collaboration of United Ways of California and the California Alliance of Information and Referral Services (CAIRS). The mission of 2-1-1 California is to ensure that California develops the statewide infrastructure and support necessary to ensure quality 2-1-1 services for everyone.

5-1-1

www.511.org

511 is your one-stop phone and web source for up-to-the-minute Bay Area traffic, transit, rideshare, and bicycling information. It's FREE and available whenever you need it – 24 hours a day, 7 days a week – from anywhere in the nine-county Bay Area. Call 511 or visit 511.org.

RESIDENTIAL HOTEL PROPER MAINTENANCE/OPERATIONS

SAN FRANCISCO HOUSING CODE REQUIREMENTS

For Complaints, Questions or Concerns:

DEPARTMENT OF BUILDING INSPECTION

Housing Inspection Services
1660 Mission Street
San Francisco, CA 94103
(415) 558-6220

www.sfdbi.org

RESIDENTIAL HOTEL UNIT CONVERSION AND DEMOLITION ORDINANCE

Annual Unit Usage Report
www.sfdbi.org/hco

DISABILITY ACCESS ISSUES

For Complaints, Questions or Concerns:
Department of Building Inspection
Disability Access Section
(415)558-6570

MAYOR'S OFFICE ON DISABILITY

1155 Market Street, 1st Floor
San Francisco, CA 94103
(415)554-6789

www.sfgov.org/sfmod

SENIOR AND DISABILITY ACTION

1360 Mission Street, Suite 400
San Francisco, CA 94103
(415)546-1333

www.sdaction.org

SAN FRANCISCO HEALTH CODE REQUIREMENTS

For Complaints, Questions or Concerns:

DEPARTMENT OF PUBLIC HEALTH

(415) 252-3800

ENVIRONMENTAL HEALTH

(415) 252-3800

PEST & VECTOR CONTROL (RODENTS & INSECTS)

Department of Public Health
1390 Market Street, Suite 210
San Francisco, CA 94102
(415) 252-3800

SRO HOTEL FIRE SAFETY EDUCATION PROGRAM

698 2nd Street
San Francisco, CA
(415) 558-3300

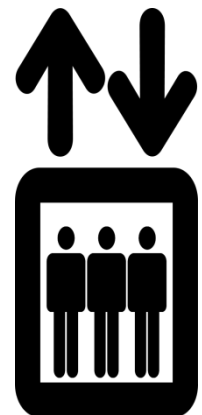
ELEVATOR COMPLAINTS

Complaints

CalOSHA Elevator Unit
1515 Clay Street #1103
Oakland, CA 94612
(510) 622-3045

No Working Elevators

Department of Building Inspection
1660 Mission Street, 6th Floor
San Francisco, CA 94103
(415) 558-6220



ENVIRONMENTAL CONCERNS

ASBESTOS COMPLAINTS

Department of Public Health/Environmental Health
1390 Market Street, Suite 210
San Francisco, CA 94102
(415) 252-3800

CONSTRUCTION NOISE

Department of Building Inspection
1660 Mission Street, 3rd Floor
San Francisco, CA 94103
(415) 558-6570

LEAD COMPLAINTS

Department of Building Inspection
1660 Mission Street, 6th Floor
San Francisco, CA 94103
(415) 558-6220

SECONDARY SMOKE PREVENTION

Department of Public Health/Environmental Health
1390 Market Street, Suite 210
San Francisco, CA 94102
(415) 252-3800

CHILDHOOD LEAD PREVENTION PROGRAM

Department of Public Health/Environmental Health
1390 Market Street, Suite 210
San Francisco, CA 94102
(415) 252-3800

GENERAL NOISE COMPLAINTS

San Francisco Police Department
(415) 533-0123

MOLD INFORMATION & CONTROL

Department of Public Health/Environmental Health
1390 Market Street, Suite 210
San Francisco, CA 94102
(415) 252-3800

SAN FRANCISCO HOTEL VISITOR POLICY

For enforcement:
San Francisco Police Department
(415) 553-0123

To file complaint:
San Francisco Rent Board
25 Van Ness Avenue, Suite 320
San Francisco, CA 94102
(415) 252-4600

HOARDING AND CLUTTERING

Compulsive hoarding and cluttering is a serious and treatable disorder that is often related to other mental illnesses. Compulsive hoarding and cluttering is characterized by the acquisition and retention of overwhelming quantities of objects that do not—to an outsider—seem useful or necessary.

Adult Protective Services
1650 Mission Street., 2nd Floor
San Francisco, CA 94102
(415) 355-6700

Department of Building Inspection
1660 Mission Street, 6th Floor
San Francisco, CA 94103
(415) 558-6220

Department of Public Health
1390 Market Street, Suite 210
San Francisco, CA 94102
(415) 252-3800

Mental Health Association of San Francisco
870 Market Street, Suite 928
San Francisco, California 94102
(415) 421-2926

BEHAVIORAL AND MENTAL HEALTH SERVICES

COMMUNITY BEHAVIORAL HEALTH SERVICE

1380 Howard Street, 1st Floor
San Francisco, CA 94103
(415) 255-3737

HEALTHY SAN FRANCISCO

P.O. Box 194287
San Francisco, CA 94119-4287
(415) 615-4555

MENTAL HEALTH ACCESS

(415) 206-8386

PSYCHIATRIC EMERGENCY SERVICES

(415) 206-8125

FAMILY SERVICE AGENCY OF SAN FRANCISCO

(415) 695-8300

TRANS LIFELINE

(877) 565-8860

CHILD ADOLESCENT SUPPORT ADVOCACY-RESOURCE CENTER

995 Portero Avenue
San Francisco, CA 94110
(415) 206-8386

COMPREHENSIVE CHILD CRISIS SERVICES

3801 3rd Street, Bldg B, Suite 400A
San Francisco, CA 94124
24-Hour Line: (415) 970-3800
Office: (415) 970-3800

CHILD PROTECTIVE SERVICES

(415) 558-2650 (CPS Hotline)
(415) 557-5000

MOBILE CRISIS TREATMENT TEAM

(415) 970-4000

SUICIDE PREVENTION (TELEPHONE CRISIS COUNSELING)

(415) 781-0500

REPORT CHILD ABUSE

(800) 856-5553

REPORT ELDER ABUSE

(800) 814-0009

FREE MENTAL HEALTH CHART

English

http://www.freeprintshop.org/download/mental_english.pdf

Spanish

http://www.freeprintshop.org/download/mental_spanish.pdf

HEALTH AND WELLNESS

PUBLIC BENEFITS

County Adult Assistance Program (CAAP)
and CalFresh
1235 Mission St
San Francisco, CA
(415) 557-5100

Medi-Cal
1440 Harrison
San Francisco, CA
<http://www.sfhsa.org/BenefitsSF.html>

YMCA

631 Howard Street, Suite 500
San Francisco, CA 94105
(415) 777-9622
<http://www.ymcasf.org>

ARTHUR A. DUGONI SCHOOL OF DENTISTRY

155 Fifth Street
San Francisco, CA 94103
1-415-929-6400
<http://dental.pacific.edu/>

NATIVE AMERICAN HEALTH CENTER

160 Capp St
San Francisco, CA 94110
(415) 621-8051
<http://www.nativehealth.org/content/san-francisco-0>

SAN FRANCISCO DEPARTMENT OF RECREATION AND PARKS

501 Stanyan Street
San Francisco, CA 94117
(415) 831-2700

www.sfrecpark.org

COVERED CALIFORNIA

Phone: [1-800-300-1506](tel:1-800-300-1506)
TTY: [1-888-889-4500](tel:1-888-889-4500)
<http://www.coveredca.com/apply/>

FREE MEDICAL CHART

English:
http://www.freeprintshop.org/download/medical_english.pdf
Spanish:
http://www.freeprintshop.org/download/medical_spanish.pdf

MISSION NEIGHBORHOOD HEALTH CENTER

240 Shotwell Street
San Francisco California 94114
(415) 552-1013
<http://www.mnhc.org/>



RESOURCES SELF-IDENTIFIED WOMEN

CASA DE LAS MADRES

1663 Mission Street, Suite 225
San Francisco, CA 94103

Adult Crisis Line 1-877-503-1850
Teen Crisis Line 1-877-923-0700
Text Line 1-415-200-3575

<https://www.lacasa.org/>

SAN FRANCISCO DEPARTMENT ON THE STATUS OF WOMEN

25 Van Ness Avenue #130
San Francisco, CA 94102

<http://sfgov.org/dosw/>

SAN FRANCISCO WOMEN AGAINST RAPE

3543 18th St, #7 (Women's Building)
San Francisco, CA 94110

Business: 415-861-2024
24 Hour Crisis Hotline: 415-647-7273

<http://www.sfwar.org>

LYON MARTIN HEALTH SERVICES

1748 Market Street, Suite 201
San Francisco, CA 94102
(415) 565-7667

<http://lyon-martin.org>
<mailto:infor@lyon-martin.org>

WOMEN'S COMMUNITY CLINIC

1833 Fillmore St, 3rd Floor
San Francisco, CA 94115
415-379-7800

<http://www.womenscommunityclinic.org>

MUJERES UNIDAS Y ACTIVAS

3543 18th Street, #23
San Francisco, CA 94110
Business: (415) 621-8140
Crisis: (415) 431-2562

<http://www.mujeresunidas.net>



LGBT RESOURCES

COMMUNITY UNITED AGAINST VIOLENCE (CUAV)

427 South Van Ness Avenue
San Francisco, CA 94103
Business Phone: 415-777-5500
Crisis Line: 415-333-4357
<http://www.cuav.org>

EL/LA PARA TRANSLATINAS

2940 16th St, Rm 319
San Francisco, CA 94103
(415) 864-7278

<http://ellaparatraslatinas.yolasite.com/>

SF LGBT CENTER

1800 Market St
San Francisco, CA 94102
(415) 865-5555

info@sfcenter.org

GENDER HEALTH SF

995 Potrero Avenue, Building 80, Basement
Room 8000N
San Francisco, CA 94110
415-206-7979
genderhealthsf@sfdph.org

<http://www.sfdph.org/transgenderhealthservices/>

NATIONAL CENTER FOR LESBIAN RIGHTS

870 Market Street Suite 370
San Francisco CA 94102
(415) 392-6257
fax (415) 392-8442

<http://www.nclrights.org/>

TRANS GENDER VARIANT INTERSEX JUSTICE PROJECT (TGIJP)

234 Eddy Street
San Francisco, Ca 94102
(415) 554-8491

<http://www.tgijp.org/>

RESOURCES FOR INDIVIDUALS WITH AIDS/HIV

API WELLNESS

730 Polk St, 4th Floor
San Francisco, CA 94109
(415) 292-3400

<http://www.apowellness.org>

THE Q FOUNDATION (FORMERLY AIDS HOUSING ALLIANCE SF)

350 Golden Gate Avenue
San Francisco CA 94102
(415) 552-3242

<http://theqfoundation.org/>

AIDS Legal Referral Panel

1663 Mission Street, Suite 500
San Francisco, CA 94103
Client Line: (415) 701-1100

<http://www.alrp.org>

ALLIANCE HEALTH PROJECT

1930 Market Street
San Francisco, CA 94102
(415) 476-3902

<https://ucsf-ahp.org>

UCSF POSITIVE HEALTH PROGRAM

995 Potrero Avenue
Ward 86, San Francisco General Hospital
San Francisco, CA 94110
(415) 206-2400

<https://hiv.ucsf.edu/care/primary.html>

FOOD SAFETY

FOOD BORNE ILLNESSES

Department of Public Health/Disease Control
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102
(415) 252-3800

<http://www.sfdph.org>

FOOD SAFETY PROGRAM

Department of Public Health/Environmental Health
1390 Market Street, Suite 210
San Francisco, CA 94102
(415) 252-38040

FOOD SERVICES

HOME DELIVERED MEALS REFERRAL LINES

(for regular and ER referrals)
Ages 60 and above
(415) 355-6700 #4

MEALS ON WHEELS

1375 Fairfax Avenue
San Francisco, CA 94124
(415) 920-1111

<http://www.mowsf.org/>

SF-MARIN FOOD BANK

900 Pennsylvania Avenue
San Francisco, CA 94107
(415) 282-1900

<http://www.sfmfoodbank.org/>

FREE EATS CHART

www.freeprintshop.org/download/eats_english.pdf

FARMER'S MARKET

HEART OF THE CITY FARMER'S MARKET

(415) 558-9455

Located along Market Street
Between 7th and 8th Streets

Sunday and Wednesdays
Debit, Credit and EBT accepted



INTERNET ACCESS AND SERVICE PROVIDERS

DISCOUNTED INTERNET SERVICE

MISSION ECONOMIC DEVELOPMENT AGENCY (MEDA)

Main Office: Plaza Adelante
2301 Mission Street, Suite 301
San Francisco, CA 94110
(415) 282-3334

www.medasf.org

ILRCSF (INDEPENDENT LIVING RESOURCE CENTER OF SAN FRANCISCO)

825 Howard St
San Francisco, CA
(415) 543-6222

Hours call to reserve a slot

INTERNET ACCESS

THE WOMEN'S BUILDING / EL EDIFICIO DE MUJERES

3543 18th Street
San Francisco, CA
(415) 431-1180

www.womensbuilding.org

TENDERLOIN TECHNOLOGY LAB

150 Golden Gate Avenue
San Francisco, CA 92103
(415) 592-2766

*Call for hours, must attend orientation

www.tenderlointechnologylab.org

SAN FRANCISCO PUBLIC LIBRARY

Main Library/Tenderloin

100 Larkin Street
San Francisco, CA 94102
(415) 557-4400

Chinatown

1135 Powell Street
San Francisco, CA 94108
(415) 355-2888

Mission

300 Bartlett Street
San Francisco, CA 94110
(415) 355-2800

<http://sfpl.org/>



LANDLORD/TENANT ISSUES

Department of Inspection (DBI) Code Enforcement Outreach Program

For complaints regarding repair and maintenance issue:

THE SAN FRANCISCO DEPARTMENT OF BUILDING INSPECTION

1660 Mission Street
San Francisco, CA 94103
<http://www.sfdbi.org>

Housing Inspection Services
(415) 558-6220
(415) 558-6249 Fax

THE HOUSING RIGHTS COMMITTEE OF SAN FRANCISCO

1663 Mission Street #504
San Francisco, CA 94103
(415) 703-8644
(415) 703-8639 Fax

<http://www.hrcsf.org>

CAUSA JUSTA/JUST CAUSE

Spanish Speaking
2301 Mission Street, Suite 201
San Francisco, CA 94110
(415) 487-9203 (General Number)
(415) 487-9524 (Reports Number)
(415) 487-9022

<http://www.cjjc.org>

CHINATOWN COMMUNITY DEVELOPMENT CENTER

663 Clay Street
San Francisco, CA 94111
(415) 984-2728 Housing Counseling Hotline
(415) 98402724 Fax

<http://www.chinatowncdc.org>

SAN FRANCISCO APARTMENT ASSOCIATION

265 Ivy Street
San Francisco, CA 94102
(415) 255-2288
(415) 255-1122 Fax

<http://www.sfaa.org>

TENDERLOIN HOUSING CLINIC

126 Hyde Street
San Francisco 94102
(415) 885-3286
(415) 775-7170 Fax

<http://www.thclinic.org>

SRO COLLABORATIVES

CHINATOWN SRO COLLABORATIVE

663 Clay Street
San Francisco, CA 94111
(415) 984-1459

<http://chinatowncommunitydevelopmentcenter.org>

CENTRAL CITY SRO COLLABORATIVE

48 Turk Street
San Francisco, CA 94102
(415) 775-7110

<http://www.ccsro.org>

SRO FAMILIES UNITED COLLABORATIVE

468 Turk Street
San Francisco, CA 94102
(415) 346-3740, ext. 316

<http://chinatowncommunitydevelopmentcenter.org>

MISSION SRO COLLABORATIVE

938 Valencia Street
San Francisco, CA 94110
(415) 282-6209
(800) 855-3000 Spanish

<http://www.dscs.org/>

EVICTIION AND REDUCED SERVICES RESOURCES

EVICTIION DEFENSE COLLABORATIVE

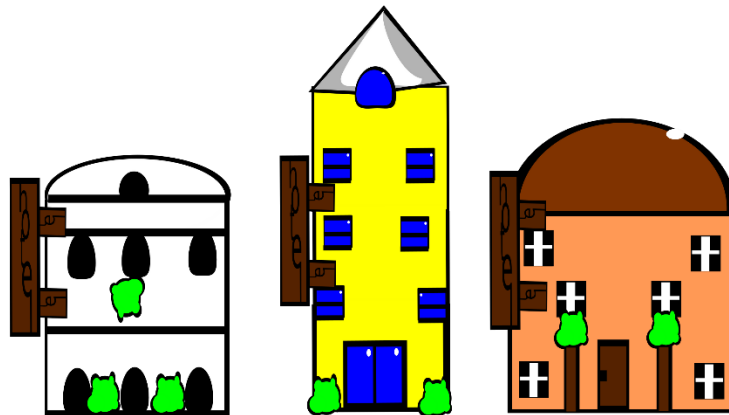
Drop-in Clinic:
995 Market Street, #1200
San Francisco, CA
(415) 947-0797

<http://www.evictiondefense.org>

SAN FRANCISCO RENT BOARD

25 Van Ness Avenue, Suite 320
San Francisco, CA 94102
(415) 252-4602
(415) 252-4699 Fax

<http://sfrb.org/>



LEGAL SERVICES

AIDS LEGAL REFERRAL PANEL

1663 Mission Street #500
San Francisco, CA 94103
(415) 701-1100
(415) 701-1400 (FAX)

<http://www.alrp.org>

ASIAN PACIFIC ISLANDER LEGAL OUTREACH

1121 Mission Street
San Francisco, CA 94103
(415) 562-6255

<http://www.apilegaloutreach.org/>

LA RAZA CENTRO LEGAL

(Including Senior Law Clinic)
474 Valencia Street, Suite 295
San Francisco, CA 94103
(415) 575-3500

www.lrcl.org

TENDERLOIN HOUSING CLINIC LAW OFFICE

126 Hyde Street
San Francisco, CA 94102
(415)885-3286

ASIAN LAW CAUCUS

55 Columbus Avenue
San Francisco, CA 94111
(415) 896-1701

<http://www.advancingjustice-alc.org>

BAR ASSOCIATION OF SAN FRANCISCO

Lawyer Referral & Information Service
(415) 989-1616

www.sfbar.org/lawyerreferrals/index.aspx

LEGAL ASSISTANCE TO THE ELDERLY

701 Sutter Street, 2nd Floor
San Francisco, California 94109
(415) 538-3333

www.laest.org



GOVERNMENT AGENCIES (LEGAL)

CITY ATTORNEY'S OFFICE

Code Enforcement Division
1390 Market Street, 6th Floor
San Francisco, CA 94102
(415) 554-3977 Hotline/Voicemail

<http://sfcityattorney.org>

SHERIFF'S DEPARTMENT

Sheriff's Office Eviction Assistance Project
City Hall, 1 Carlton Godlett Place, Room 456
San Francisco, CA 94102
(415) 554-7225

www.sfsheriff.com

SAN FRANCISCO PUBLIC DEFENDER'S OFFICE

555 7th Street
San Francisco, CA 94103
(415) 553-1671

<http://sfpublicdefender.org/>

SAN FRANCISCO SUPERIOR COURT

400 McAllister Street, Suite 103
San Francisco, CA 94102
Recording: (415) 551-5737
Unlawful detainer: (415)551-3762

www.sfsuperiorcourt.org/divisions/civil/housing-court

DISTRICT ATTORNEY'S OFFICE

Consumer Fraud Unit
880 Bryant Street
San Francisco, CA 94103
(415) 553-9535

www.sfdistrictattorney.org

SMALL CLAIMS COURT

400 McAllister St, Suite 103
San Francisco, Ca 94102

www.sfsuperiorcourt.org/divisions/small-claims

SAN FRANCISCO HUMAN RIGHTS COMMISSION

25 Van Ness Avenue, 8th Floor, San Francisco, CA 94102
(415) 252-2500

hrc.info@sfgov.org

<http://sf-hrc.org/>



IMMIGRATION ISSUES

ARAB RESOURCE & ORGANIZING CENTER

522 Valencia St
San Francisco, CA 94110
(415) 861-7444

<http://www.araborganizing.org>

CHINESE NEWCOMERS SERVICE CENTER (CNSC)

777 Stockton St #104
San Francisco, CA 94108
(415) 421-2111

<http://www.chinesenewcomers.org>

DOLORES STREET COMMUNITY SERVICES

Deportation Defense
938 Valencia Street
San Francisco, CA 94110
(415) 282-6209

LA RAZA CENTRO LEGAL, INC.

474 Valencia Street
San Francisco, CA, 94103
(415) 225-7593

<http://www.lrcl.org/>

SAN FRANCISCO IMMIGRANT LEGAL & EDUCATION NETWORK

938 Valencia Street,
San Francisco, CA 94110
(415) 282-6209

<http://sfilen.org>

SAN FRANCISCO OFFICE OF CIVIC ENGAGEMENT AND IMMIGRANT AFFAIRS (OCEIA)

50 Van Ness Avenue
San Francisco, CA 94102
(415) 581-2360

<http://www.sfgov.org/oceia>

HOMELESSNESS RESOURCES

NAVIGATION CENTER

1950 Mission St
San Francisco, CA 94103
(415) 487-3300

<http://www.ecs-sf.org/programs/navcenter.html>

DEPARTMENT OF HOMELESSNESS & SUPPORTIVE HOUSING

General Information: (415) 252-3232
For Assistance 3-1-1

<http://dhsh.sfgov.org/services/>

LARKIN STREET YOUTH RESOURCES

134 Golden Gate Avenue
San Francisco, CA 94102
Business: (415) 673-0911
24 Hour Crisis Line: 1-800-669-6196

<http://www.larkinstreetyouth.org>

HAMILTON FAMILY EMERGENCY CENTER

(415) 292-5228

YOUTH RESOURCES

BOYS AND GIRLS CLUB OF SF

After-school Program
115 Jones Street
San Francisco, CA
(415)351-3125

DEPARTMENT OF CHILDREN, YOUTH AND THEIR FAMILIES

1390 Market Street, Suite 900,
San Francisco, CA 94102

<http://dcyf.org/>

[SFKIDS.org](http://sfkids.org)

<http://sfkids.org/>

THE CHILDREN'S COUNCIL OF SAN FRANCISCO

Childcare Subsidies
445 Church Street
San Francisco, CA 94114
(415) 343-3300

www.sf3c.org

COMPASS FAMILY SERVICES

Homeless Childcare Program
995 Market Street
San Francisco, CA 94103
(415) 644-0504 ext. 2307

<http://compass-sf.org/programs/family-resource-center>

TENDERLOIN AFTER SCHOOL PROGRAM

225 Eddy Street
San Francisco, CA
(415) 776-8407

<http://www.tndc.org/>

YOUTH COMMISSION

1 Dr. Carlton B. Goodlet Place, Room 345
San Francisco, CA 94102
(415) 554-6446

sfgov.org/youthcommission

FAMILY RESOURCES

GOOD SAMARITAN FAMILY RESOURCE CENTER

1294 Potrero Avenue.
San Francisco CA, 94110
(415) 401-4253

<http://goodsamfrc.org/>

FELTON INSTITUE

1500 Franklin Street
San Francisco, Ca 94109
(415) 474-7310

<http://felton.org>

SAN FRANCISCO FAMILY SUPPORT NETWORK,

3450 3rd Street, Building 2, 3rd Floor
San Francisco, CA 94124
(415) 917-3376

info@sffsn.org

WESTERN ADDITION FAMILY RESOURCE CENTER

1426 Fillmore Street, Suite #303
San Francisco, CA
(415) 202-9770

<http://sf4tay.org/place/urban-services-ymca-western-addition-family-resource-center/>

SENIOR RESOURCES

CURRY SENIOR CENTER

333 Turk Street
San Francisco, CA 94103
(415) 855-2274

curryseniorcenter.org

DEPARTMENT ON AGING AND ADULT SERVICES

1650 Mission Street, 5th Floor
San Francisco, CA 94103
(415) 355-3555

<http://www.sfhsa.org/121.htm>

EDUCATION

SAN FRANCISCO UNIFIED SCHOOL DISTRICT

555 Franklin Street
San Francisco, CA 94102

<http://www.sfusd.edu/>

Student Nutrition Services
(415) 749-3604

Transcripts
(415) 241-3030

Work Permits
(415) 241-3030

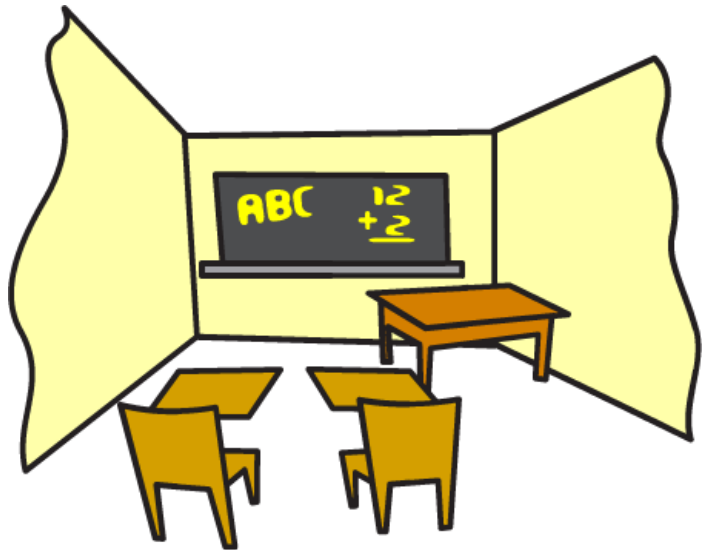
Families and Youth in Transition
(415) 241-3030 x13330

CITY COLLEGE OF SAN FRANCISCO

50 Phelan Avenue
San Francisco, CA 94112
(415) 239-3000

admit@ccsf.edu

<https://www.ccsf.edu/>



COMMUNITY SERVICES

GLIDE

330 Ellis Street
San Francisco, CA 94133
(415) 674-6000

<https://www.glide.org/home>

LA RAZA COMMUNITY RESOURCE CENTER

474 Valencia, Suite 100
San Francisco CA 94103
(415) 863-0764

<http://www.larazacrc.org/>

RAFIKI COALITION (FORMERLY BLACK COALITION ON AIDS)

601 Cesar Chavez Street
San Francisco, CA 94124
[1-415-615-9945](tel:1-415-615-9945)

<http://rafikicoalition.org/>

MISSION NEIGHBORHOOD RESOURCE CENTER

165 Capp Street
San Francisco, CA 94110
(415) 869-7977

http://www.mnhc.org/community_programs/mission-neighborhood-resource-center/

NORTH BEACH CITIZENS

1034 Kearny Street
San Francisco, CA 94133
(415) 772-0918

<http://www.northbeachcitizens.org/>



DISABILITY RESOURCES

LIGHTHOUSE FOR THE BLIND AND VISUALLY IMPAIRED

1155 Market Street, 10th Floor
San Francisco, CA 94103
(415) 431-1481

<http://lighthouse-sf.org/>

MAYOR'S OFFICE ON DISABILITY

1155 Market Street, 1st Floor
San Francisco, CA 94103
(415) 554-6789
TTY: (415) 554-6799

www.sfgov.org/sfmod

INDEPENDENT LIVING RESOURCES CENTER OF SF (ILRCFSF)

825 Howard Street
San Francisco, CA
(415) 543-6222

<https://www.ilrcsf.org/>

SENIOR AND DISABILITY ACTION

1360 Mission Street, Suite 400
San Francisco, CA 94103
(415)546-1333

www.sdaction.org

PREPAREDNESS/EMERGENCY SERVICES

SAN FRANCISCO FIRE DEPARTMENT (NERT) PROGRAM

Neighborhood Emergency Response Team (NERT)
Lt. Erica Arteseros, Program Coordinator
2310 Folsom Street
San Francisco, CA 94110
(415) 970-2022

NERT Class Sign-up Hotline
(415) 970-2022

AMERICAN RED CROSS

1663 Market Street
San Francisco, CA, 94103
(415) 427-8000

www.redcross.org

CRIME PREVENTION/VICTIM SERVICES

SF SAFE

850 Bryant Street, Room 135
San Francisco, CA 94103
(415) 553-1984

<http://sfsafe.org/>

VICTIM SERVICES DIVISION

850 Bryant Street, Room 320
San Francisco, CA 94103
(415) 553-0944

<http://sfdistrictattorney.org/>

ANIMAL ISSUES

ANIMAL CARE & CONTROL

1200 15th Street
San Francisco, CA 94103
(415) 554-6364

<http://sfgov.org/acc/animal-care-control>



SPCA VETERINARY HOSPITAL

201 Alabama Street
San Francisco, CA 94103
(415) 554-3030

SPCA PET ADOPTION AND SURRENDER-MISSION

250 Florida Street
San Francisco, CA 94103
(415) 522-3500

www.sfscPCA.org

TRANSIT INFORMATION

SAN FRANCISCO PARATRANSIT

68 12th Street, 1st Floor
San Francisco, CA 94103
(415) 351-7000

<http://www.sfparatransit.com/>



SFMTA CUSTOMER SERVICE CENTER

11 South Van Ness Avenue
San Francisco, CA
3-1-1

Free Muni Passes

<http://www.surveygizmo.com/s3/1969588/SFMTA-Free-Muni-Request-for-an-Application>

SRO Task Force
c/o Housing Inspection Services
1660 Mission Street
San Francisco, CA 94578