# BIC Regular Meeting of October 18, 2017

Agenda Item 11d

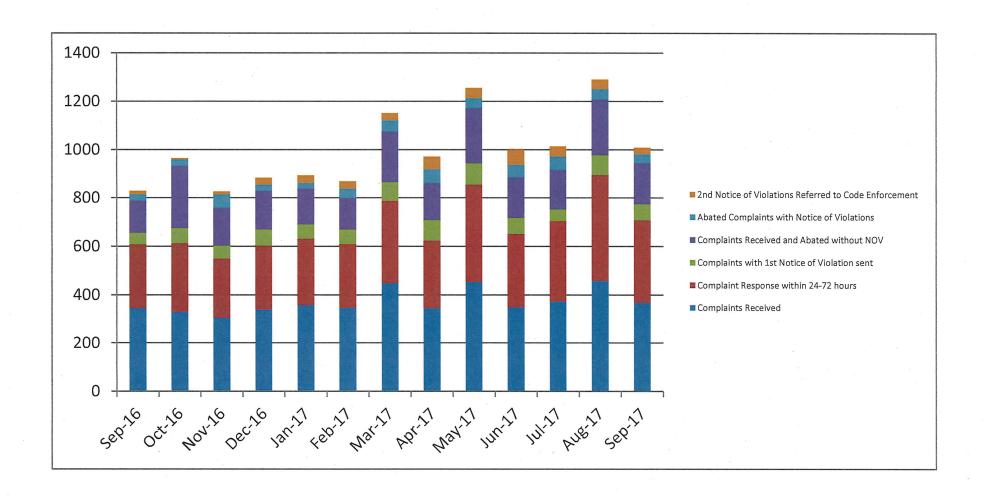
# Code Enforcement and DBI Monthly Update - 2017

|   | January  | February | March      | April    | May   | June  |
|---|--|----------|------------|----------|-------|-------|
| BID   | The State of the S |          |            |          |       |       |
| Building Inspections Performed                        | 4,602  | 4,703    | 5,786      | 5,022    | 5,711 | 5,686 |
| Complaints Received                                   | 356  | 344      | 447        | 343      | 452   | 347   |
| Complaint Response within 24-72 hours                 | 273  | 264      | 339        | 279      | 402   | 302   |
| Complaints with 1st Notice of Violation sent          | 59   | . 59     | 78         | 85       | 87    | 67    |
| Complaints Received and Abated without NOV            | 149  | 131      | 210        | 153      | 231   | 168   |
| Abated Complaints with Notice of Violations           | 23   | 38       | 46         | 57       | 41    | 52    |
| 2nd Notice of Violations Referred to Code Enforcement | 32   | 32       | 30         | 53       | 42    | 66    |
| HIS   |  |          |            |          |       |       |
| Housing Inspections Performed                         | 1,255  | 1,283    | 1,451      | 1,264    | 1,313 | 1,263 |
| Complaints Received                                   | 546  | 430      | 501        | 436      | 498   | 428   |
| Complaint Response within 24-72 hours                 | 528  | 416      | 491        | 432      | 479   | 420   |
| Complaints with Notice of Violations issued           | 202  | 191      | 213        | 168      | 174   | 163   |
| Abated Complaints with NOVs                           | 346  | 334      | 339        | 369      | 455   | 477   |
| # of Cases Sent to Director's Hearing                 | 47   | 52       | 45         | 38       | 38    | 40    |
| Routine Inspections                                   | 289  | 337      | 417        | 319      | 345   | 296   |
| CES   |  |          |            |          |       |       |
| # of Cases Sent to Director's Hearing                 | 45   | 55       | 64         | 78       | 91    | 83    |
| # of Order of Abatements Issued                       | 7  | 4        | 5          | 14       | 16    | 20    |
| # of Cases Under Advisement                           | 14   | 5        | 11         | 5        | 13    | 16    |
| # of Cases Abated                                     | 40   | 57       | 68         | 54       | 58    | 63    |
| Code Enforcement Inspections Peformed                 | 98   | 128      | 177        | 308      | 135   | 172   |
| # of Cases Referred to BIC-LC                         | 4  | -        | -          | <u>-</u> | -     | -     |
| # of Case Referred to City Attorney                   | -  | 3        | · <b>-</b> | -        | -     |       |

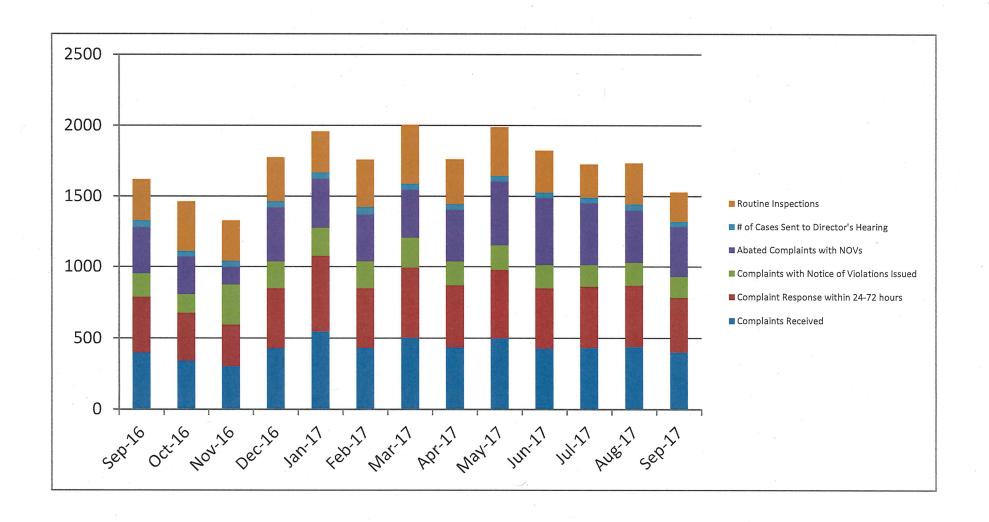
# Code Enforcement and DBI Monthly Update - 2017

| · · · · · · · · · · · · · · · · · · ·                 | July  | August | September | October       | November | December |
|---|-------|--------|-----------|---------------|----------|----------|
| BID   |       |        |           |               |          |          |
| Building Inspections Performed                        | 4751  | 5933   | 5,076     |               |          |          |
| Complaints Received                                   | 371   | 457    | 367       |               |          |          |
| Complaint Response within 24-72 hours                 | 332   | 436    | 340       |               |          |          |
| Complaints with 1st Notice of Violation sent          | 48    | 84     | 66        |               |          |          |
| Complaints Received and Abated without NOV            | 164   | 230    | 170       |               |          |          |
| Abated Complaints with Notice of Violations           | 55    | 43     | 37        |               |          |          |
| 2nd Notice of Violations Referred to Code Enforcement | 44    | 40     | 29        |               |          |          |
| HIS   |       |        |           | To population |          |          |
| Housing Inspections Performed                         | 1,127 | 1,257  | 992       |               |          |          |
| Complaints Received                                   | 433   | 439    | 401       |               |          |          |
| Complaint Response within 24-72 hours                 | 426   | 427    | 382       |               |          |          |
| Complaints with Notice of Violations issued           | 152   | 163    | 147       |               |          |          |
| Abated Complaints with NOVs                           | 440   | 371    | 354       |               |          |          |
| # of Cases Sent to Director's Hearing                 | 42    | 45     | 37        |               | •        |          |
| Routine Inspections                                   | 234   | 291    | 210       | -             |          |          |
| CES   |       |        |           |               |          |          |
| # of Cases Sent to Director's Hearing                 | 77    | 123    | 104       |               |          |          |
| # of Order of Abatements Issued                       | 20    | 39     | 16        |               |          |          |
| # of Cases Under Advisement                           | 16    | 14     | 14        |               |          |          |
| # of Cases Abated                                     | 40    | 47     | 47        |               |          |          |
| Code Enforcement Inspections Peformed                 | 144   | 220    | 209       |               |          | ·        |
| # of Cases Referred to BIC-LC                         | 1     |        | _         |               |          |          |
| # of Case Referred to City Attorney                   | -     | 1      | -         |               |          |          |

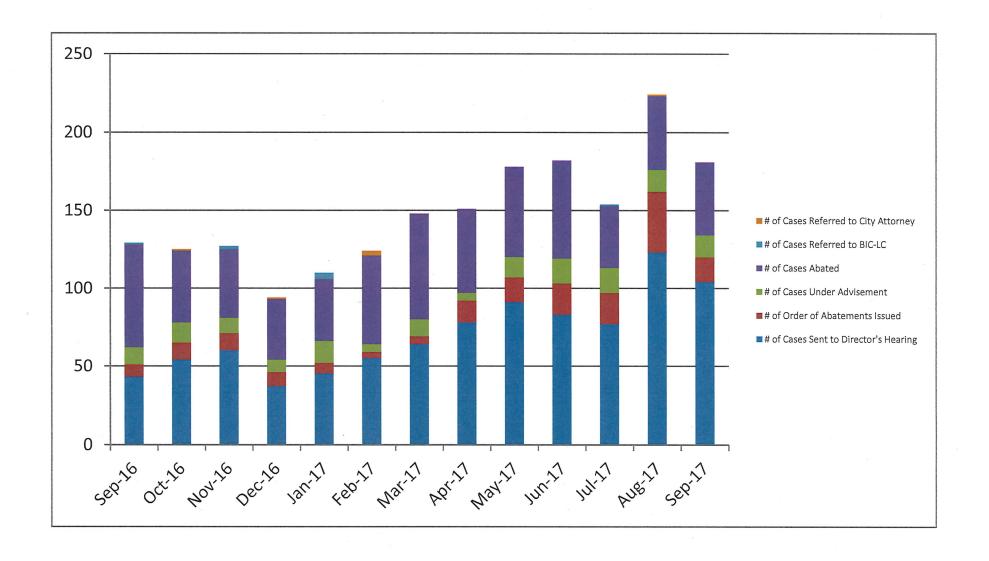
## **BID COMPLAINT ACTIVITIES**



### **HIS COMPLAINT ACTIVITIES**



### **CES COMPLAINT ACTIVITIES**



# **BID, HIS, CES INSPECTIONS**

