

歡迎!

為了簡化我們的運作及改善客戶服務，建築檢查部門實施了語音檢查預約系統。

您在一年 365 天，一週 7 天，一天 24 小時均可使用本系統做許多事項：

- ✓ 預約檢查
- ✓ 重新預約檢查
- ✓ 取消檢查
- ✓ 查詢檢查結果
- ✓ 透過電話取得檢查紀錄



Department of Building Inspection
1660 Mission Street
San Francisco, CA 94103-2414



需要一位建築檢查部 (DBI) 專家向您的社區 / 組織做一次許可證和檢查事項的簡報嗎? 請致電 415-558-6089 或寄電子郵件 DBICommunityOutreach@sfdbi.org 和我們聯絡, 我們很樂意預約。

♻️ Printed on 100% post-consumer waste recycled paper

語音檢查預約系統



您的須知事項

語音檢查預約系統

如需檢查、重新檢查或是取消檢查, 以及獲取檢查結果... 只要一通電話即可!

預約電話
(415) 575-6955

Department of Building Inspection
1660 Mission Street
San Francisco, CA 94103

General Information (415) 558-6088
Code Questions (415) 558-6205

Fax (415) 558-6401
www.sfdbi.org

December 2010



運作方式

要使用語音檢查預約系統來預約、重新預約或是取消檢查以及獲取檢查結果，只要撥：

(415) 558-6570

並根據簡單的指示操作即可。本服務一週 7 天，一天 24 小時提供！



您需要什麼

- 一台按鍵式電話
- 一個具體地點的許可證編號
- 檢查代碼（請看右邊的完整清單）

您在整個過程中都會獲得提示。

就是這麼簡單！

做出您的選擇

當您打電話到語音檢查預約系統時，在您選擇想使用的語言 - 英語、西班牙語或粵語之後，您會聽到主選單的選擇：

- 按 **1** 預約檢查
- 按 **2** 取消或重新預約檢查
- 按 **3** 取得檢查結果
- 按 **0** 要和本部門職員直接談話

提示

- ✓ 您可以在每通電話中進行多項運作，例如預約幾個檢查以及取得以前檢查的結果。
- ✓ 在電話結束前您會獲得一個確認號碼。我們建議您保存一份所有確認號碼和運作的紀錄，以備未來需要時使用。

INSPECTION CODES

Electrical (EID IVR Codes And Descriptions)

Inspection Request Scheduling Codes

- 100 Rough Cover/Re-inspection
- 103 Green Tag-Energize Service
- 105 Orange Tag- Energize Temp Service
- 109 Survey
- 110 Witness Test (Transfer To Operator)
- 111 Concrete Enclosed Electrode
- 117 Long Duration Inspection (Transfer To Operator)
- 301 Complete
- 302 Complete With GT
- 307 Witness Test Complete (Transfer To Operator)

Result Codes

- Passed
- Failed (Contact Inspector For More Information.)
- Partial (Contact Inspector For More Information.)

Plumbing (PID IVR Codes And Descriptions)

Inspection Request Scheduling Codes

- 100 Gas Tag Request
- 101 Survey Inspection (Transfer To Operator)
- 105 Complaint Inspection (Transfer To Operator)
- 119 More Than One Slot Needed (Transfer To Operator)

- 200 Underground DWV Piping
- 201 Underground Domestic Water Piping
- 202 Underground Fire Sprinkler Service
- 208 Boiler Installation
- 212 Radiant Heat Piping
- 213 Building Drain/Sewer/House Trap
- 228 Shower Pan Installation
- 300 Rough In Drain, Waste, And Vent
- 302 Rough In Gas Piping
- 304 Rough In Flues/Vents/Furnace
- 305 Rough In Fire Sprinklers (Transfer To Operator)
- 320 Rough In Plumbing
- 400 Final Plumbing Inspection
- 401 Final Mechanical Inspection
- 402 Final Water Heater
- 403 Final Furnace
- 404 Final House Trap/Building Sewer/Storm Sewer

Result Codes

- Passed
- Failed (Contact Inspector For More Information.)
- Partial (Contact Inspector For More Information.)

Building (BID IVR Codes And Descriptions)

Inspection Request Scheduling Codes

- 101 Start Work
- 106 Final Inspection

- 111 Site Verification
 - 112 Police Permits - Entertainment (Transfer To Operator)
 - 113 Fire Permits, - Entertainment (Transfer To Operator)
 - 120 Forms
 - 121 Forms, Partial
 - 122 Reinforcing Steel
 - 123 Ok To Pour
 - 124 Ceiling Inspection
 - 125 Rough Frame, Partial
 - 126 Rough Frame
 - 127 Insulation
 - 129 Shear Wall
 - 132 Flues/Vents/Ducts
 - 133 Lath, Exterior
 - 134 Ok To Cover
 - 135 Sheetrock Nailing
 - 142 Pre-Final
 - 145 Temporary Certificate Occupancy Issued
 - 146 Mechanical
 - 147 Ceiling Inspection, Partial
 - 153 Ok To Pour, Partial
 - 154 Ok To Cover, Partial
 - 200 Long Duration Inspection (Transfer To Operator)
- #### Result Codes
- Passed
 - Failed (Contact Inspector For More Information.)
 - Partial (Contact Inspector For More Information.)