



**FOR IMMEDIATE RELEASE:**

July 20, 2017

Contact: Lily Madjus Wu, (415) 537-0345 cell  
William Strawn, (415) 850-9816

**\*\*\*PRESS RELEASE\*\*\***

**DBI REMINDS 1, 500 PROPERTIES TO MEET  
IMPENDING SEPTEMBER 15 DEADLINE**

**With fewer than 60-days, owners are receiving another mailed reminder notice**

**SAN FRANCISCO** – Today, Department of Building Inspection (DBI) Director Tom Hui reminded property owners of Tier 3 properties, with 3-stories and 5 to 15 units, to turn in required permit applications in advance of September 15, 2017 deadline to comply with the Mandatory Soft Story Program requirements. This program requires owners of wood-frame buildings with 3-stories, 5-units or more and a vulnerable ground floor to seismically strengthen their building. Over fifty percent of 3, 500 properties have complied in advance of the looming September 15 deadline and are avoiding DBI code enforcement. However, there remain 45% or 1,500+ property owners who have yet to turn in the required permit application.

“Building owners of 3-stories and 5 to 15 units must not delay turning in their permit application to DBI,” said Director Hui. “We are less than two-months away from the September 15 deadline and we want to ensure all required properties comply by that date. Our Soft Story team is available to answer your questions and help you comply, thereby avoiding costly code enforcement penalties. Call, visit or email us today!” Hui added. “This ordinance ensures the safety and resilience of San Francisco's housing stock through the retrofit of older, wood-framed, multi-family buildings with a soft-story condition. We cannot predict when the next earthquake will happen, but we know it's coming so let's work together to protect ourselves, our families, our tenants, and our properties.”

Property owners who have yet to comply are receiving a 60-day reminder postcard in their mailboxes this week. Although soft story properties are found throughout the City, Tier 3 properties that have yet to comply are mainly found in the Marina, Chinatown, Western Addition, Castro/Noe Valley, Richmond and the Mission neighborhoods.

To find out if your property is on the list and what steps you need to take to comply in advance of the September deadline, visit [www.sfdbi.org/softstory](http://www.sfdbi.org/softstory) or DBI office at 1660 Mission Street, 1<sup>st</sup> Floor at Window 8 or call (415)558-6699. Properties that fail to comply by September 15 will be processed for code enforcement, which includes the posting of an Earthquake Warning placard on the non-compliant property along with the assessment of monetary penalties and a lien on their property.

###

**About the Department of Building Inspection (DBI)**

*The Department of Building Inspection (DBI) oversees the effective, efficient, fair and safe enforcement of the City and County of San Francisco's building, housing, plumbing, electrical, mechanical, and disability access codes for San Francisco's more than 200,000 buildings. Please visit [www.sfdbi.org](http://www.sfdbi.org) for more information.*



Soft Story Program  
Department of Building Inspection  
1660 Mission Street, 1st Floor  
San Francisco, CA 94103

Turn in your PERMIT APPLICATION by September 15 to  
avoid having this placard posted on your property!

DO NOT REMOVE UNDER PENALTY OF LAW! DO NOT REMOVE UNDER PENALTY OF LAW! DO NOT REMOVE UNDER PENALTY OF LAW!



The San Francisco Department of Building Inspection • Tom Hu, S.E., C.E.O., Director  
SFDIC Auditor 94103.0.1

## EARTHQUAKE WARNING!

This Building is in Violation of the  
Requirements of the San Francisco Building  
Code Regarding Earthquake Safety.

The owner(s) of this building have not complied with the Mandatory Soft Story Retrofit Program,  
as required by SFGBC Chapter 34B. Please contact the Department of Building Inspection  
at [ssoftstory@sf.gov](mailto:ssoftstory@sf.gov) or (415) 558-6099 or [www.sfdic.org/softstory](http://www.sfdic.org/softstory).

### 地震警告!

這棟樓宇違反三層市建築條例  
有關地震安全的要求。

根據三層市建築條例第34B章，  
本棟樓宇業主未遵守軟層建築物  
所需加設計畫書所規定  
建立即與樓宇裝置組建造，  
電話: [ssoftstory@sf.gov](mailto:ssoftstory@sf.gov)，  
電話: (415) 558-6099  
或網址: [www.sfdic.org/softstory](http://www.sfdic.org/softstory)。

### ¡ADVERTENCIA DEL TERREMOTO!

Este edificio está en la violación  
de los requisitos del Código de  
construcción de San Francisco en  
cuanto a la seguridad del terremoto.

El propietario o los propietarios de este edificio no  
han cumplido con el Programa Obligatorio de  
Acondicionamiento de Piso (Mandatory Soft Story  
Retrofit Program) según lo requiere el Código de  
Edificios de San Francisco Capítulo 34B  
(SFGBC Chapter 34B). Favor comunicarse con el  
Departamento de Inspección de Edificios  
(Department of Building Inspection)  
a [ssoftstory@sf.gov](mailto:ssoftstory@sf.gov) o (415) 558-6099  
o [www.sfdic.org/softstory](http://www.sfdic.org/softstory).

DO NOT REMOVE UNDER PENALTY OF LAW! DO NOT REMOVE UNDER PENALTY OF LAW! DO NOT REMOVE UNDER PENALTY OF LAW!

# 60-DAY REMINDER



The Department of Building Inspection (DBI) has yet to receive your required permit application in advance of the September 15, 2017 compliance deadline for Tier 3 properties (buildings with 3-stories, 5-15 units or 2-stories with a basement) under the Mandatory Soft Story Program.

You have less than 60-days to turn in your permit application to DBI to complete the second step of complying with the Program's requirements. Failure to comply by September 15 will result in code enforcement proceedings and having an earthquake warning placard posted (*turn over to see placard*) on your property.

Turn in your completed application, in-person TODAY, to:

Department of Building Inspection  
1660 Mission Street  
First Floor, Window #8  
San Francisco, CA 94103

Questions?

Call: (415) 558-6699  
Email: [softstory@sfgov.org](mailto:softstory@sfgov.org)  
Visit: [sfdbi.org/softstory](http://sfdbi.org/softstory)

*Note: If you have already turned in your permit application, call or visit DBI online to ensure your property is on the compliant list. For a copy of this reminder in Chinese or Spanish, please contact our office at (415) 558-6699.*