BIC Regular Meeting of October 19, 2022

Agenda Item 4e and 4f

	January	February	March	April	May	June
BID						
Building Inspections Performed	4,338	4,460	5,769	5,295	5,245	5,438
Complaints Received	347	372	475	606	386	427
Complaint Response within 24-72 hours	345	370	468	599	380	411
Complaints with 1st Notice of Violation sent	52	61	57	64	45	55
Complaints Received and Abated without NOV	155	163	294	419	204	251
Abated Complaints with Notice of Violations	52	42	70	48	48	49
2nd Notice of Violations Referred to Code Enforcement	24	49	71	36	45	28
HIS						
Housing Inspections Performed	699	602	809	716	631	715
Complaints Received	366	322	399	280	308	314
Complaint Response within 24-72 hours	349	322	370	257	292	309
Complaints with Notice of Violations issued	126	106	132	117	89	189
Abated Complaints with NOVs	297	280	372	323	244	288
# of Cases Sent to Director's Hearing	33	33	45	20	36	40
Routine Inspections	74	83	90	114	102	97
CES						
# of Cases Sent to Director's Hearing	8	52	95	111	91	92
# of Order of Abatements Issued	3	21	35	40	7	19
# of Cases Under Advisement	0	5	5	0	0	0
# of Cases Abated	6	20	42	195	118	109
Code Enforcement Inspections Peformed	193	282	337	407	340	436
# of Cases Referred to BIC-LC	0	0	3	10	0	0
# of Cases Referred to City Attorney	1	1	3	1	2	3

Code Enforcement and DBI Monthly Update - 2022

	2nd 1/4	2nd 1/4	2nd 1/4	3rd 1/4	3rd 1/4	3rd 1/4
CODE ENFORCEMENT OUTREACH PROGRAMS			1			
Total people reached out to	50,838	50,838	50,838	64,968	64,968	64,968
Counseling cases	695	695	695	597	597	597
Community Program Participants	6,577	6,577	6,577	4,656	4,656	4,656
Cases Resolved	666	666	666	592	592	592

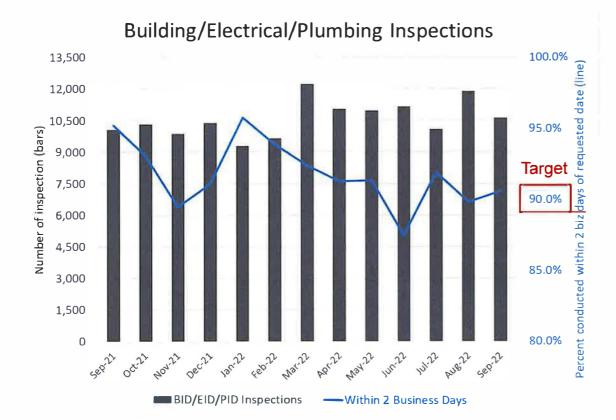
Code Enforcement and DBI Monthly Update - 2022

	July	August	September	October	November	December
BID					وبدا والدوار	
Building Inspections Performed	4,918	5576	5,128			
Complaints Received	403	454	426			
Complaint Response within 24-72 hours	398	449	421			
Complaints with 1st Notice of Violation sent	35	70	47			
Complaints Received and Abated without NOV	249	280	229			
Abated Complaints with Notice of Violations	40	28	42			
2nd Notice of Violations Referred to Code Enforcement	26	32	16			
HIS - HIS	1			1		
Housing Inspections Performed	697	846	762			
Complaints Received	377	382	376			
Complaint Response within 24-72 hours	345	367	345			
Complaints with Notice of Violations issued	121	146	131			
Abated Complaints with NOVs	430	457	393			
# of Cases Sent to Director's Hearing	24	27	33			
Routine Inspections	66	100	70			
CES			10 M	The second	(83
# of Cases Sent to Director's Hearing	91	91	45			
# of Order of Abatements Issued	16	14	13			
# of Cases Under Advisement	1	0	1			
# of Cases Abated	142	136	136			
Code Enforcement Inspections Peformed	449	531	549			
# of Cases Referred to BIC-LC	11	0	1			
# of Cases Referred to City Attorney	0	0	1			

	4th 1/4	4th 1/4	4th 1/4	1st 1/4	1st 1/4	1st 1/4
CODE ENFORCEMENT OUTREACH PROGRAMS		理	50	1	50 J 3	ell i
Total people reached out to	55,880	55,880	55,880			
Counseling cases	491	. 491	. 491			
Community Program Participants	7,651	7,651	. 7,651			
Cases Resolved	344	344	344			



Building/Electrical/Plumbing Inspection Statistics – August-September 2022

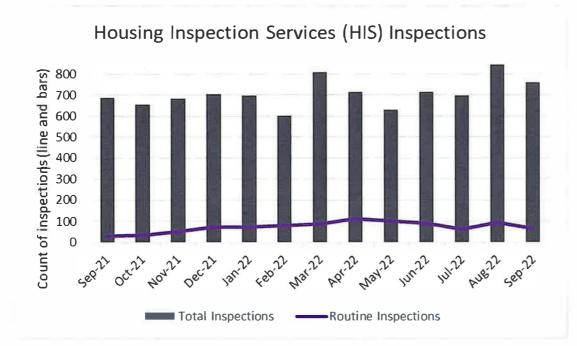


The Building, Electrical, and Plumbing Inspection Divisions completed 22,491 inspections in August and September combined, with 90% of them conducted within 2 business days of the requested date.

2

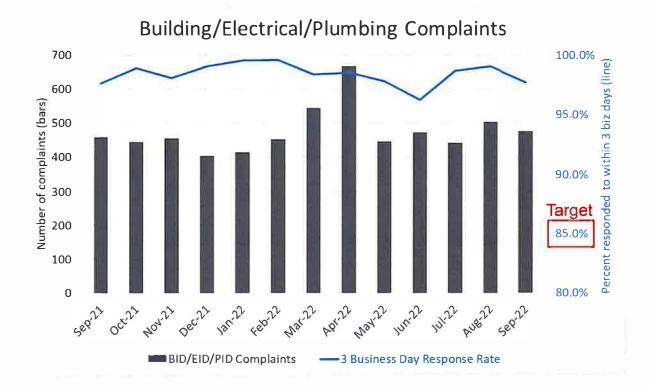
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Housing Inspection Statistics – August-September 2022



Housing Inspection Services completed **1,608 inspections in August and September combined, with 164 of them being routine** inspections of multi-family housing.

Building/Electrical/Plumbing Complaint Statistics – August-September 2022



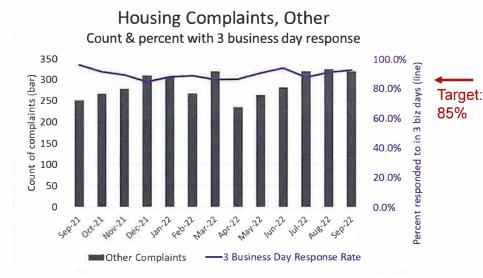
 The Building, Electrical, and Plumbing Inspection Divisions received 978 complaints in August and September combined, and responded to 98% of them within 3 business days.

Code Enforcement Division

 Cases sent to Director's Hearing: 136

4

Housing Complaint Statistics – August-September 2022



Housing Complaints, Safety & Heat Count & percent with 1 business day response 100 100.0% biz day (line) 90 of complaints (bar) 80 80.0% Target: 70 85% 60 60.0% 50 to in 1 40 40.0% 30 Count o Percent of responded 20 20.0% 10 0 0.0% Sepili 141722 101-22 Octal NOVAL DECAL ISNA FEDA NATA 1 ADI-22 May 22 AU822 sep-22 Safety/Heat Complaints —1 Business Day Response Rate

- Housing Inspection Services received 647 other complaints and responded to over 91% of them within 3 business days in August and September combined.
- Housing Inspection Services received sent 60 cases to Director's Hearing and abated 850 cases with an NOV in August and September combined.
- Housing Inspection Services received 62 safety/heat complaints and responded to 84% of them within 1 business day.



