BIC Regular Meeting of October 19, 2022

Agenda Item 4e and 4f

| | January | February | March | April | May | June |
|---|---------|----------|-------|-------|-------|-------|
| BID | | | | | | |
| Building Inspections Performed | 4,338 | 4,460 | 5,769 | 5,295 | 5,245 | 5,438 |
| Complaints Received | 347 | 372 | 475 | 606 | 386 | 427 |
| Complaint Response within 24-72 hours | 345 | 370 | 468 | 599 | 380 | 411 |
| Complaints with 1st Notice of Violation sent | 52 | 61 | 57 | 64 | 45 | 55 |
| Complaints Received and Abated without NOV | 155 | 163 | 294 | 419 | 204 | 251 |
| Abated Complaints with Notice of Violations | 52 | 42 | 70 | 48 | 48 | 49 |
| 2nd Notice of Violations Referred to Code Enforcement | 24 | 49 | 71 | 36 | 45 | 28 |
| HIS | | | | | | |
| Housing Inspections Performed | 699 | 602 | 809 | 716 | 631 | 715 |
| Complaints Received | 366 | 322 | 399 | 280 | 308 | 314 |
| Complaint Response within 24-72 hours | 349 | 322 | 370 | 257 | 292 | 309 |
| Complaints with Notice of Violations issued | 126 | 106 | 132 | 117 | 89 | 189 |
| Abated Complaints with NOVs | 297 | 280 | 372 | 323 | 244 | 288 |
| # of Cases Sent to Director's Hearing | 33 | 33 | 45 | 20 | 36 | 40 |
| Routine Inspections | 74 | 83 | 90 | 114 | 102 | 97 |
| CES | | | | | | |
| # of Cases Sent to Director's Hearing | 8 | 52 | 95 | 111 | 91 | 92 |
| # of Order of Abatements Issued | 3 | 21 | 35 | 40 | 7 | 19 |
| # of Cases Under Advisement | 0 | 5 | 5 | 0 | 0 | 0 |
| # of Cases Abated | 6 | 20 | 42 | 195 | 118 | 109 |
| Code Enforcement Inspections Peformed | 193 | 282 | 337 | 407 | 340 | 436 |
| # of Cases Referred to BIC-LC | 0 | 0 | 3 | 10 | 0 | 0 |
| # of Cases Referred to City Attorney | 1 | 1 | 3 | 1 | 2 | 3 |

Code Enforcement and DBI Monthly Update - 2022

| | 2nd 1/4 | 2nd 1/4 | 2nd 1/4 | 3rd 1/4 | 3rd 1/4 | 3rd 1/4 |
|------------------------------------|---------|---------|---------|---------|---------|---------|
| CODE ENFORCEMENT OUTREACH PROGRAMS | | | 1 | | | |
| Total people reached out to | 50,838 | 50,838 | 50,838 | 64,968 | 64,968 | 64,968 |
| Counseling cases | 695 | 695 | 695 | 597 | 597 | 597 |
| Community Program Participants | 6,577 | 6,577 | 6,577 | 4,656 | 4,656 | 4,656 |
| Cases Resolved | 666 | 666 | 666 | 592 | 592 | 592 |

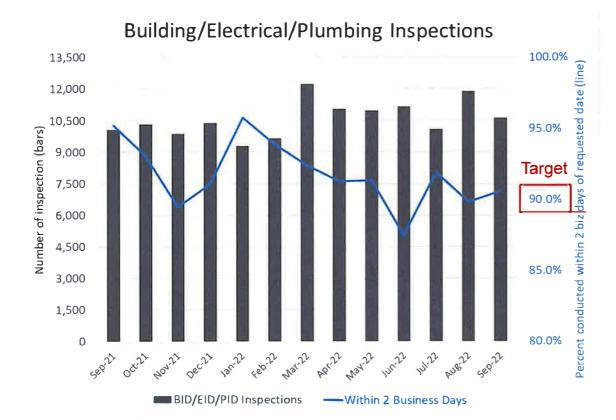
Code Enforcement and DBI Monthly Update - 2022

| | July | August | September | October | November | December |
|---|-------|--------|-----------|------------|--------------|----------|
| BID | | | | | وبدا والدوار | |
| Building Inspections Performed | 4,918 | 5576 | 5,128 | | | |
| Complaints Received | 403 | 454 | 426 | | | |
| Complaint Response within 24-72 hours | 398 | 449 | 421 | | | |
| Complaints with 1st Notice of Violation sent | 35 | 70 | 47 | | | |
| Complaints Received and Abated without NOV | 249 | 280 | 229 | | | |
| Abated Complaints with Notice of Violations | 40 | 28 | 42 | | | |
| 2nd Notice of Violations Referred to Code Enforcement | 26 | 32 | 16 | | | |
| HIS - HIS | 1 | | | 1 | | |
| Housing Inspections Performed | 697 | 846 | 762 | | | |
| Complaints Received | 377 | 382 | 376 | | | |
| Complaint Response within 24-72 hours | 345 | 367 | 345 | | | |
| Complaints with Notice of Violations issued | 121 | 146 | 131 | | | |
| Abated Complaints with NOVs | 430 | 457 | 393 | | | |
| # of Cases Sent to Director's Hearing | 24 | 27 | 33 | | | |
| Routine Inspections | 66 | 100 | 70 | | | |
| CES | | | 10 M | The second | (| 83 |
| # of Cases Sent to Director's Hearing | 91 | 91 | 45 | | | |
| # of Order of Abatements Issued | 16 | 14 | 13 | | | |
| # of Cases Under Advisement | 1 | 0 | 1 | | | |
| # of Cases Abated | 142 | 136 | 136 | | | |
| Code Enforcement Inspections Peformed | 449 | 531 | 549 | | | |
| # of Cases Referred to BIC-LC | 11 | 0 | 1 | | | |
| # of Cases Referred to City Attorney | 0 | 0 | 1 | | | |

| | 4th 1/4 | 4th 1/4 | 4th 1/4 | 1st 1/4 | 1st 1/4 | 1st 1/4 |
|------------------------------------|---------|---------|---------|---------|---------|---------|
| CODE ENFORCEMENT OUTREACH PROGRAMS | | 理 | 50 | 1 | 50 J 3 | ell i |
| Total people reached out to | 55,880 | 55,880 | 55,880 | | | |
| Counseling cases | 491 | . 491 | . 491 | | | |
| Community Program Participants | 7,651 | 7,651 | . 7,651 | | | |
| Cases Resolved | 344 | 344 | 344 | | | |



Building/Electrical/Plumbing Inspection Statistics – August-September 2022



The Building, Electrical, and Plumbing Inspection Divisions completed 22,491 inspections in August and September combined, with 90% of them conducted within 2 business days of the requested date.

2

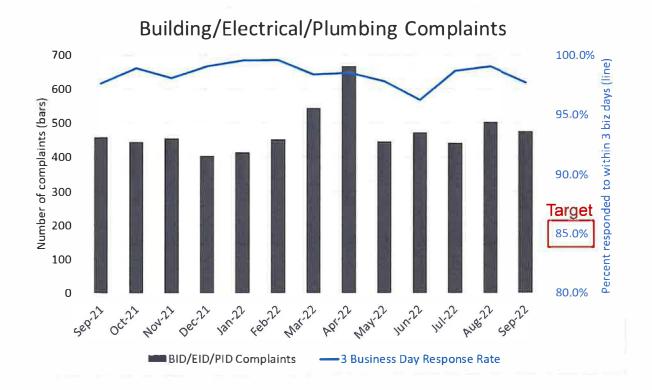
the share in

Housing Inspection Statistics – August-September 2022



Housing Inspection Services completed **1,608 inspections in August and September combined, with 164 of them being routine** inspections of multi-family housing.

Building/Electrical/Plumbing Complaint Statistics – August-September 2022



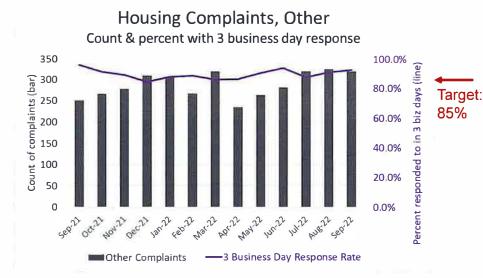
 The Building, Electrical, and Plumbing Inspection Divisions received 978 complaints in August and September combined, and responded to 98% of them within 3 business days.

Code Enforcement Division

 Cases sent to Director's Hearing: 136

4

Housing Complaint Statistics – August-September 2022



Housing Complaints, Safety & Heat Count & percent with 1 business day response 100 100.0% biz day (line) 90 of complaints (bar) 80 80.0% Target: 70 85% 60 60.0% 50 to in 1 40 40.0% 30 Count o Percent of responded 20 20.0% 10 0 0.0% Sepili 141722 101-22 Octal NOVAL DECAL ISNA FEDA NATA 1 ADI-22 May 22 AU822 sep-22 Safety/Heat Complaints —1 Business Day Response Rate

- Housing Inspection Services received 647 other complaints and responded to over 91% of them within 3 business days in August and September combined.
- Housing Inspection Services received sent 60 cases to Director's Hearing and abated 850 cases with an NOV in August and September combined.
- Housing Inspection Services received 62 safety/heat complaints and responded to 84% of them within 1 business day.



