**CITY AND COUNTY OF SAN FRANCISCO**

**DEPARTMENT OF BUILDING INSPECTION**

**AND**

**PLANNING DEPARTMENT**

**Request for Proposals for**

**Permit and Project Tracking System**

**Attachment D – Hosted/ASP Option**

**I. Submittal instructions**

The Hosted/ASP Option Attachment D must be provided with the Pricing Template Attachment C in a sealed envelope labeled “Permit and Project Tracking System Fee Proposal and Hosted/ASP Option by [PROPOSERS’ Name]”

**II. Strategy**

Describe the strategy you use to provide your hosted application solution.

At a minimum include detail for each of the following points

1. Does the PROPOSER provide a hosted solution directly or will a partner hosting company be required?

Insert response here.

1. How long has the PROPOSER been providing the proposed application as a hosted service? How many customers and total users are using the hosted solution?

 Insert response here.

1. If a partner hosting company is required, how long has the PROPOSER had a relationship with the hosting company in terms of length of time and number of customers?

Insert response here.

1. Provide the standard (and all options) for the Service Level Agreement that is offered for the hosted option.

Insert response here.

1. Clearly define any system functional differences between the hosted (either directly or by an outside vendor) and non-hosted options.

Insert response here.

1. Provide the business continuity plan for the hosted solution and the locations of the primary and backup hosting site.

Insert response here.

**III. Cost Proposal**

|  |  |  |
| --- | --- | --- |
| **Hosted (ASP) Option** | ***Proposer’s Comments*** | **Cost** |
|  Year one | Insert response here. | $0.00 |
|  Year two | Insert response here. | $0.00 |
|  Year three | Insert response here. | $0.00 |
|  Year four | Insert response here. | $0.00 |
|  Year five | Insert response here. | $0.00 |
| Total | Insert response here. | $0.00 |